



## Victoria Health Co-op

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[www.victoriahealthcooperative.ca](http://www.victoriahealthcooperative.ca) Serving our Member-Owners and Community.



## AGM 2019 Operational Policies and Business Plan Update

The Victoria Health Co-op has initiated a number of business opportunities during 2018. We need to ensure that our projects and policies facilitate the development of a solid financial base. We need to develop a strong business plan with consistent operating polities.

### Underway

**The Nurse Practitioner Project.** The VHC has obtained NP salary funding as part of the BC Association of Community Health Centres. Exam room space is being provided by the Cook St Village Activity Centre (CSVAC) and the “My Place” part of Our Place. A proposal for fund for furniture, equipment, support services etc has been developed in co-operation with CSVAC, My Place, and Centennial United Church. Centennial has submitted the proposal to the ProVision fund of the United Church, with the support also of First Metropolitan United Church. In addition to developing a roster of patients and providing the full range of Primary Health Care the plan is for the NP to be a resource to for wellness outreach programs such as *Choices* and *Hans Kai*.

The **Wellness Clinics** have been underway since the start of the Co-op. Conversations are underway to ensure that they make a small contribution to the operating costs of the Co-op such as the annual business license, the website etc.

For the past two years, the VHC has been working with Paul Davis and James Marlon-Lambert of **Collaborative Solutions for Active Living Inc.** (“CS4”) of Victoria, about the potential for services of benefit to all our members and the mutual benefit of the organizations. Services could include access to a single, accessible, comprehensive and unified patient-centric personal health summary to coordinate care; access to a range of services that lead better health and wellness service delivery and outcome tracking for services coordinated by VHC. Under discussion are the *LifeLineePHRecord*, *Digital LogBook* and *Treatment Planner*. These services could support the Nurse Practitioner Program. The *Care@Home* component would be especially useful to care-givers to help them ensure that they can be confident when giving care, whether to clients or family and friends. All of these services could provide increased membership value and contribute subscription and transactional revenue to a sustainable and growing Co-operative.

Starting in 2018 we have been in discussion with **the Rainbow Co-operative** and its associates in the **O\_CHI** network about the possibility of generating funds for the charitable (i.e. no cost to the user, therefore nothing under MSP) work of the VHC. A similar conversation is underway with the TinyHouse project, recognizing that safe housing is one of the Social Determinants of Health as defined by the World Health Organization.

To support the Creating Community Wellness Society, CRA 833835457, “The Health Charity” please leave cheques at 547 Michigan St, Victoria, V8V 1S5



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The Board is setting up a Business Planning Committee to review and prioritize and then initiate as set of staged activities.

**The Motion: to develop a strong business plan with consistent operating policies in order to pursue these and other opportunities that will meet our Aims and generate a secure financial base.**

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