

# Collaborative Solutions for Active Living Inc. (“CS4”)

Collaborative Solutions for Active Living Inc. (“CS4”) of Victoria, BC, (Paul F Davis and James R Marlon-Lambert) and the Victoria Health Co-operative (“VHC”) began working over eighteen months ago first as part of co-operative roundtable with representatives from Ireland and continued over the last six months as part of the Café Series and the Rainbow Co-operative O\_CHI Project. What is the mutual benefit?

VHC needs to return to its original strategy of combining Membership Share Capital with an annual operating fee designed to sustain VHC. The fees would show as a positive balance in a Member Services Spending Account (“MSSA”) to be applied against services delivered directly by the VHC to the Member. The services can include: Subscription services; Booking and Facility fees plus Health Information services. The fees provide a modest recurring and sustainable operating revenue base for the Association allowing it to actively work at expanding its Members and VHC affiliated practitioners, providers and Joint Members from other organizations. The benefit for a Member is having prepaid resources to apply to services that lead better health and wellness service delivery and outcome tracking for services coordinated by VHC.

CS4 is in the process of building a network of Associates who, like VHC, have existing collections of members each interested in achieving better outcomes through an integrated medical, health and wellness care delivered model using a patient-centered health information data model. The patient is surrounded by their information (data and edocuments) plus their care team members (physicians, practitioners and caregivers) all using a single, accessible, comprehensive and unified patient-centric personal health summary to coordinate care. All practitioners participate to the coordinated diagnostic and treatment observations and insights synchronized with a patient-managed secure but accessible repository.

CS4 patient portal application is called the LifeLine ePHRecord, Digital LogBook and Treatment Planner (LifeLine).

LifeLine ePHRecord is a foundational service available to all members as a \$0/year subscription to the Emergency Medical Summary. The Member can upgrade to a more comprehensive service through a modest license fee and subscription service where the revenue is shared 50/50 with the Association. The LifeLine ePHRecord, unlike a physician Electronic Medical Record acting a billing service and chart, is a comprehensive patient medical, health and wellness summary used to complement and enhance the:

1. **New Nurse Practitioner Project** – with appointment, health summaries and practitioner eChart services synchronized with the ePHRecord. Eliminating EHR costs.
2. **New Member Health Information Services** in conjunction with **Health Freedom of Information Request (FOIR)** processes providing service revenue directly to the Association;
3. **New Age-in-Place Services (Care@Home)** is used create treatment and home support plans. It then coordinates provider and worker services and tracks delivery an on-line eLogBook service accessible to family caregivers and other service provider. Again activities provide service revenue directly to the Association;
4. **Existing and New Health and Wellness practitioner services** are encouraged to integrate their patient charting services into a more universal LifeLine - eChart services contributing to care information, observations and outcome insights resulting from their care delivery synchronized with other practitioner observations. Training and support of Practitioner eChart is revenue for the Association.
5. **New Health System Advocacy and Navigation Services** to support Members with validated medical, health and wellness information used to advocate for and achieve better patient expressed outcomes.

All of these services outlined are designed to provide benefits to the two organizations and, in particular, benefits to the membership of the Victoria Health Co-op.